

Shipping, Business Terms, and Availability

Shipping:

All orders will be assessed a drop charge of \$2 per loaded mile. Carts must be unloaded at time of delivery. We may make an exception to leave carts at an additional cost. All orders will be shipped on a pooled truck. In our attempt to service all our customers, it may be necessary to deliver before 8 AM or after 5 PM especially during peak delivery season. We will make every attempt to accommodate your business hours if at all possible. Our driver is responsible for delivering the product and taking carts off our trucks, but you and/or your staff are responsible for moving items from the cart to your storage or display area. This will allow us to service all our customers in a timely manner and keep your delivery on schedule. We allow a considerate amount of time to unload carts, although, if unloading takes longer, additional charges will be incurred and invoiced separately. We appreciate your cooperation in this matter. Damages relative to transportation and/or temperature must be reported to Henning's Farm and Greenhouses within 24 hours of delivery. All other claims must be delivered within 48 hours. Pricing and fees subject to change without notice for corrections and necessary market adjustments.

Customer Pickup:

Pick up orders are always welcome at Henning's Farm and Greenhouses with no minimum on the orders placed. You must have your order placed 24 hours prior to pick up. There will be no exceptions. You may schedule a time to come and view the plants, but no orders can be placed at-once. Since several items in our production area are grown on commitment, **we do not allow self-service.**

Pick up hours are Monday- Saturday 9:00-5:00.

Order Due Dates:

We are happy to custom grow items for your landscapes provided we have adequate time to acquire the inputs needed to produce them. Any custom grown orders need to be placed no later than February 15th for delivery in mid-late May.

Terms:

New customer purchases are C.O.D. Credit applications are available upon request and will be considered after a one-year relationship has been established. Invoices are due 30 days from the date of invoice, monthly statements may not be sent. Finance charges of 1½% per month will be added to unpaid balances. All expenses incurred for collection of outstanding balances will be at the purchaser's expense.

Availability:

Your previous year's order will serve as your tentative order for the next season. If we have not heard from you by March 20th, all items unspoken for will be listed as available for sale. Orders are met on a first come basis depending on availability. We will honor orders based on your verbal or written commitment. We then remove these items from inventory and consider those products being SOLD to you, the purchaser.

NO CANCELLATIONS OF ORDERS WILL BE ACCEPTED AFTER PRODUCT HAS ALREADY BEEN PLANTED.

Quantity discounts apply to pre-booked orders only. Acceptance of product implies agreement of these terms.